

Accordent Webcasting Software Requirements

PLEASE MAKE SURE THAT ALL **POP-UP BLOCKERS** AND **FIREWALL** SETTINGS ARE TURNED OFF IN YOUR PREFERRED BROWSERS!!!!!!

System Requirements:

Windows/PC Computers

Browsers

1. Internet Explorer(preferred) (6.0 or later) <http://www.microsoft.com/>
2. Netscape (7.0 or later) <http://browser.netscape.com/ns8/download/archive.jsp>
3. Firefox (1.04 or later) works but not supported by our tech support

Media Players

1. Real Player 10.5 http://forms.real.com/real/player/blackjack.html?src=012904info_sysreqs_1_0_0_0_0_0
2. Windows Media Player 11.0 <http://www.microsoft.com/>

Macintosh Computers

Browsers

1. Safari (preferred) (1.0 or later)*
***Note** if you are using Mac Tiger OS (10.4.0 or later) and Safari 2.0 you must have Real Player 10 for Mac OS
2. Netscape (7.0 or later) <http://browser.netscape.com/ns8/download/archive.jsp>
3. Firefox (1.0 or later)*
***Note** if you are using Mac Tiger OS (10.4.0 or later) and Firefox you must have Real Player 10 for Mac OS

Media Players

1. Real Player <http://www.real.com/> for Mac OS (9.0 or later) Make sure you read the note about Mac Tiger OS!!!!!!!
2. Windows Media Player for Mac is not supported

To **test** your system setup copy and paste the link below. <http://webcast.sdcoe.net/biocom31306a/links.htm>

!!It is highly recommended this test is done at least a couple of days prior to the Webcast!!

If you have any difficulty, please contact Technical Support at (858) 292-3626.