

PUBLIC, COMMUNITY, & CUSTOMER RELATIONS
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Airport Authority offers Memorial Day weekend travel tips

SAN DIEGO – May 28, 2010 – As travelers prepare for Memorial Day weekend, the San Diego County Regional Airport Authority is reminding passengers and other San Diego International Airport (SDIA) users to keep in mind several useful tips to help make travel easier over the next few days:

Plan Ahead

Arrive at least two hours before departure for domestic flights and three hours for international flights. The Transportation Security Administration (TSA) Web site provides helpful tips on how to reduce wait times at security checkpoints, such as how to pack and what items are permitted and prohibited. These tips are available at www.tsa.gov.

Parking

- **Valet Parking.** The valet service was created to aid travelers in situations where time, convenience and parking availability are a concern. When coming to the airport, drive into the designated valet areas in front of Terminal 1 or Terminal 2. When coming back to San Diego, pick up your luggage first on the way to the valet cashier. Take the receipt to curbside valet and your vehicle will be brought to you. Or send a text to 619-888-6675 with your ticket information once your plane lands, and your car will meet you curbside (please specify which terminal). The cost is \$30 per 24-hour period.
- **Cell Phone Lot** – Located at 2701 North Harbor Drive. Motorists can wait in this lot for up to 60 minutes free of charge. Once cell phone contact is made between the driver and incoming passenger, the motorist can drive to the terminal for quick, convenient traveler pick-up. For added convenience, the Airport Authority has installed an electronic flight information display at the lot, and vending machine snack options are also available.
- **Short- and Long-Term Parking** – It is expected that many parking lots closest to the airport will fill up during the busiest travel days. Parking options available at and near SDIA include color-coded SAN Park lots and other lots offering free shuttle buses to all airport terminals.
- **Disabled Parking.** Parking for travelers with disabilities is available at all airport lots. Well-defined spaces are conveniently located near each skybridge elevator and at all terminal entry points. For additional information call 619-291-2087.

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Public Transportation

The airport is just minutes away from downtown San Diego via the 992 “Airport Flyer” bus that picks up passengers every 12 minutes (5 a.m. to midnight, seven days a week) across the street from the downtown Santa Fe Depot. Plan your trip at www.511sd.com.

Traffic and Drop-Off

- **Curbside Parking** – Curbside parking restrictions are strictly enforced. Vehicles left unattended at the curb are subject to immediate ticketing and towing.
- **Verify correct terminal** – Frequently, tickets for flights departing from the Commuter Terminal at SDIA do not clearly indicate the proper terminal. All flights to Los Angeles (including those connecting to other destinations) depart from the Commuter Terminal.

Think Security

- **Follow 3-1-1 for liquids in carry-ons:**
 - 3-ounce bottles or less for all liquids, gels and aerosols placed in
 - 1 quart-sized, clear, plastic zip-top bag (at SDIA, passengers can receive a plastic bag at the checkpoint, courtesy of the Airport Authority)
 - 1 bag per passenger, placed separately in a security bin for X-ray screening

Volunteer Airport Ambassadors

- Dressed in their distinctive green polo shirts, Volunteer Airport Ambassadors (VAAs) provide way-finding and other forms of assistance to passengers, meeters and greeters from 6 a.m. to 11 p.m. daily. VAAs are based at the information desks in the baggage claim areas of Terminal 1 and Terminal 2. They also roam the airport and operate a courtesy shuttle in Terminal 2 West to assist guests with mobility impairments.
- With more than 350 VAAs, this is one of the largest volunteer airport programs in the country.

Entertainment

To help ease stresses of traveling, the Airport Authority will be providing free live entertainment on Friday, May 28, from 7 – 9 p.m. in the Terminal 2 West baggage claim. The Kamau Kenyatta Jazz Trio will perform original music, jazz standards and Latin American boleros with a provocative jazz twist. Kenyatta has toured over 20 countries and worked with jazz greats such as Hubert Laws and Patti Austin.

In 2009, passengers rated San Diego International Airport 88% in overall passenger satisfaction, the highest in six years of surveying.